

# Falls management

Regain your independence with a Tunstall falls management solution.

### Why is a falls management solution important?

While anyone can have a trip up from time to time, it's important to take the appropriate measures to support those for whom a fall can be a more serious matter.

Putting in place a fall management plan can give someone, as well as their loved ones and carers, greater peace of mind knowing that a fall won't go unnoticed.

With Tunstall's range of Connected Care sensors and devices, people have the security they need with an unobtrusive solution. In many cases, the reassurance brought by wearing a personal alarm can be enough to raise the confidence of the wearer to a level which can break the cycle of dependency that often follows a fall.

In situations where there is a greater risk of falls or mobility is severely compromised, a more advanced falls solution can be developed.

### Who is it for?

Falls management is ideal for:

- Older people with a history of falls
- People living with illnesses such as diabetes, vertigo or epilepsy which may increase their likelihood of falling
- People living with a physical disability
- People who have been discharged from hospital and require additional support.



A falls management solution can contain any or all of the following:

### Personal home and mobile emergency alarm

A falls management solution revolves around a Tunstall personal emergency home or mobile alarm which works on both 3G and 4G mobile network, allowing the user to generate an alarm call anywhere in and around the home or when they are out of home. The intelligent sensors automatically activates the alarm call to Tunstall's 24/7 Customer Care Centre for assistance if a fall is detected. A Care Consultant will speak to the client and identify and organise the appropriate assistance.



Additionally, the user can manually activate a call for assistance any time of the day or night, providing peace of mind to the person's family, friends and carers. It also offers reassurance that help is available if and when they need it.



## Fall detectors

A fall detector can be worn as a pendant around the neck, or on the wrist or a belt clip, depending on the product style.

The fall detector will automatically raise an alert if it senses the user has fallen, raising a call to the 24-hour Customer Care Centre. The fall detector can also be manually activated by the wearer at anytime.



## Wall mount button

Mounted on a wall, the help button provides additional support in areas of high fall risk such as the bathroom. Because the button is water resistant it can even be mounted in the shower.



## Gavin's story

"After living half a lifetime without need for any assistance, in my early 40s I found myself suffering from severe drop attacks. The doctors identified them as syncope drop attacks and advised they are incurable and unable to be managed with medication.

The drop attacks come on suddenly with no warning and can mean that I am unconscious for long periods of time. I have had many dangerous incidents of falling outside and in the home. As a result of my condition I had no other choice but to move in with my parents. It was by chance that I heard about Tunstall's Connected Care solutions, suggesting I use a Tunstall fall detector.

The fall detector automatically alerts the 24 hour Customer Care Centre in the event that I fall, the Care Consultant advises my parents and will call for emergency assistance if I need it. It has saved my life numerous times not only from an assistance point of view but personally – I can now live independently in my own home."

- Gavin

“ I am very thankful for the  
” EMA and Tunstall solution. My goal is to continue to live independently for as long as I can and live each day as it comes.

- Gavin



Tunstall Australasia Pty Ltd is a member of the Tunstall Group.

Tunstall Australasia t/a Tunstall Healthcare  
ABN 44 056 121 863  
t: 1800 603 377  
e: [au.info@tunstall.com](mailto:au.info@tunstall.com)  
w: [tunstallhealthcare.com.au](http://tunstallhealthcare.com.au)

Tunstall New Zealand  
Business No. 3502431  
t: 0800 488 678  
e: [nz.info@tunstall.com](mailto:nz.info@tunstall.com)  
w: [tunstall.co.nz](http://tunstall.co.nz)

Our policy of continual development means that product specifications and appearance may change without notice. Tunstall does not accept any responsibility for any errors and omissions contained within this document. © 2020 Tunstall Group Ltd. Tunstall is a registered trademark. Tunstall Australasia Pty Ltd is a member of the Tunstall Group.