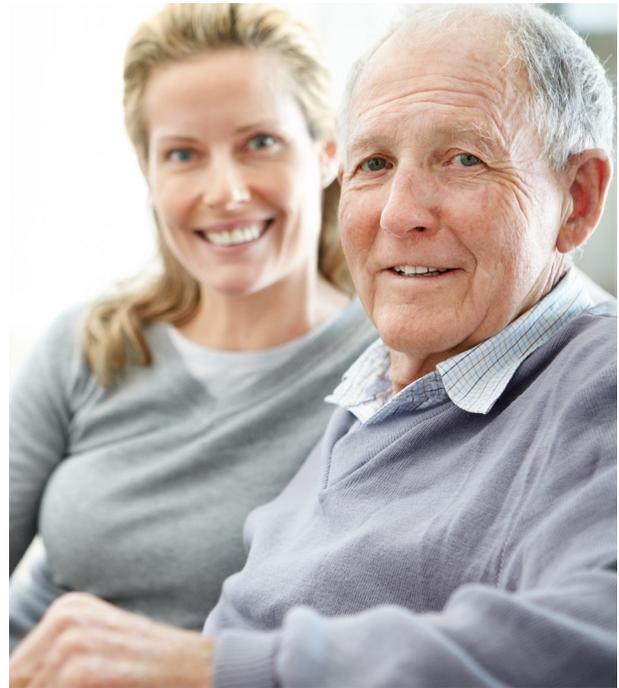


# Jocelyn's story

Jocelyn is a family caregiver for her father Peter who wishes to remain independent in his own home. After he experienced a number of worrying falls, Jocelyn sought an unobtrusive yet reliable method of monitoring him.

Jocelyn has been caring for her father for the past three years since her mother's passing. Peter lives alone in the family home and is still fiercely independent.

Concerned at her father's recently declining health however, Jocelyn felt the need to take precautionary action and set out to find a simple way in which he could alert for help if he required it.



## The solution

After some research, Jocelyn discovered the Find-me Tunstall carers watch. An alert button, automatic fall detection, inbound mobile phone and GPS tracking locator in one; the watch offered a discreet and unobtrusive solution.

Jocelyn found the watch offered her father the level of independence he required, while lending peace of mind to both herself and her family.

"In the past if we hadn't been able to contact him at home, one of us had to go up there. If that happens now we just use the web portal or call Tunstall's monitoring centre and the operator can tell us his exact location," says Jocelyn.

“It's peace of mind, if he's in trouble he just pushes the button... he doesn't have to crawl to the phone in order to get help.

- Jocelyn



## How it works

The Find-Me Tunstall carers watch is pre-programmed using a simple web interface. Each watch is supplied with a pre-configured SIM card and will operate where there is mobile network coverage.

When the watch's alert button is pressed, it connects to Tunstall's 24-hour monitoring centre, putting the wearer in contact with a trained operator who will assess the situation and contact the necessary responder to assist, such as a carer, family member, or emergency services.

Using GPS location details and real-time tracking, the operator is able to accurately locate the wearer and direct their responders to the precise location.

The watch can be contacted by any landline or mobile phone and an authorised user can also login to the Find-me Tunstall website using their individual username and password to monitor the wearer's location.



## Who is it for?

- Older people
- People living with dementia
- Those who want extra reassurance while at home, work and out in the community
- People living with a disability
- Those who need to send a silent duress alert
- People living with chronic disease
- People who require immediate emergency assistance in a duress situation

## Features and benefits

**NEW** water resistant enabling it to be worn in the shower or the rain.

**NEW** automatic alert generated on detection of falls and watch removal.

**NEW** auto-presence alerting to ensure the watch is active and in-range.

**NEW** magnetic battery charging technology.

Provides an easy to use duress button.

Can be used outside of the home; anywhere there is mobile phone network coverage.

A programmable safe zone; allowing an alert to be sent should the wearer leave a specified area.

A destination alert; allowing the monitor to be advised when the wearer reaches a programmed destination.

Dual directional voice communication; allowing the wearer to speak directly with a trained operator.

GPS tracking; allowing the authorised user to see where the wearer has been and the direction they are heading.

A map location provided on the activation of an alert; with a real street address and a map visual.

Medication reminder alert; allowing up to 10 medication alerts to be set.

## For more information

Tunstall Australasia

1800 603 377

[www.tunstallhealthcare.com.au](http://www.tunstallhealthcare.com.au)

Tunstall New Zealand

0800 488 678

[www.tunstall.co.nz](http://www.tunstall.co.nz)

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