

Tunstall New Zealand's first client, Don has been with the service for over 12 years. In his late 80s and recently married, Don relies on his medical alarm to maintain his freedom and independence.

At 89 years of age, Don lives in his own home with wife Shirley and poodle Candy. With three children, two grandchildren and a love of painting, Don values his freedom and independence.

During a visit to the GP, Don's doctor recommended he get a medical alarm with 24/7 emergency monitoring. With a prompt response from Tunstall New Zealand, Don had his alarm installed in his home after only a few days.

"Tunstall provided a prompt response - Vicki and Bill came to sign me up and install the system at my home," Don said.

"I am glad to have never had to use the alarm myself.

"Shirley has a pacemaker and I was pleasantly surprised to find out I can press my pendant to get help for her too," he said.

Case Study Don's Story



Simple and easy to use, Don said the alarm is a reassurance and the response operators are bright and breezy to talk to.

"The Tunstall service provides me with reassurance and peace of mind," said Don.

"I would recommend Tunstall; you never know if you'll need their service," he said.

"The Tunstall service provides me with reassurance and peace of mind." - Don

Telecare solutions that enable freedom and deliver peace of mind

Tunstall medical alarm



Tunstall's personal medical alarms employ the latest communications technology and will work on digital, VoIP, and GSM networks. Our alarms provide two-way,

hands-free communication with our 24 hour local response centre or alternatively can be programmed to alert an onsite carer.

iVi fall detector



The Tunstall iVi fall detector pendant can be worn on the belt or around the neck. It is an intelligent fall detector that can automatically identify a fall and alert the response centre or an onsite carer.

The user can also manually activate or cancel the alert.

Pressure mat



A Tunstall pressure mat could be placed on the floor by the resident's bed to determine if they are active in the home and also to notify carers or the response centre

that the resident has gotten up or has not returned to bed by a certain time.

Property Exit Sensor



The Tunstall property exit sensor provides real time alerts when a resident has walked out of the home and not returned within a preset time, or simply left the door

wide open. This allows quick action to be taken to find the resident and return them to safety or encourage them to shut the door.

Temperature extreme sensor



A Tunstall temperature extreme sensor monitors for low and high temperature extremes in addition to the rate of rise in temperature. This sensor helps protect resident's

from a build up of heat in the kitchen or sustained periods of cold weather.

Smoke detector



A Tunstall smoke detector will activate an alarm call to the 24 hour response centre or onsite carer if smoke is detected in the home, as well as sending out

an audible alarm to alert the user.

Flood detector



A Tunstall flood detector could be placed next to the sink and bath, notifying an onsite carer or the response centre if there is water on the floor. This sensor protects

residents from slipping on a wet surface and saves the home from water damage.

For further information contact
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