

Ozcare secures staff safety with myCareTrack

Prompted by a concern for the safety and wellbeing of staff who work alone after hours and on weekends, Ozcare partnered with Tunstall to improve employee security.

Ensuring safety and support for remote workers

Ozcare is a leading not-for-profit organisation of professional and caring individuals, delivering innovative and superior health and human services to the Queensland community for more than 20 years.

Implemented in April 2016 for all Ozcare remote workers across Queensland, Tunstall Healthcare's myCareTrack mobile safety app has increased confidence for staff when working alone.

myCareTrack enables check-in, check-out, activity reporting, SOS and GPS functionality monitored by Tunstall's 24-hour monitoring centre, and allows users to notify Tunstall of their movements and distress situations.

Damian Foley, Ozcare's Head of Community Care, was impressed with the rollout of the myCareTrack app and has received an abundance of positive feedback since the app's introduction.



“We have a long-standing relationship with Tunstall and are confident in their products and services, so it made sense to expand our working relationship to include a staff safety solution.” – Damian Foley

“I have received nothing but positive feedback from staff,” said Mr Foley.

“myCareTrack is simple, easy to use and fosters a sense of security in our employees who work alone.

“We have a long-standing relationship with Tunstall and are confident in their products and services, so it made sense to expand our working relationship to include a staff safety solution,” he said.






Taking safety seriously

Ozcare Care Assistant Jessica Brinton has been using the myCareTrack app since its introduction and said she was impressed with the increased confidence she felt when working alone.

“It makes me feel safer knowing someone is there if something does go wrong,” said Ms Brinton.

“It’s a simple app that works well, it even has an SOS function, which thankfully I haven’t had to use yet, but I have peace of mind knowing it’s there,” she said.

For more information about Tunstall Healthcare’s mobile safety services visit www.tunstallhealthcare.com.au or call 1800 603 377.

For further information about Ozcare, visit www.ozcare.org.au

“ It makes me feel safer knowing someone is there if something does go wrong. – Jessica Brinton

Tunstall talks myCareTrack

Tunstall Healthcare Chief Information Officer Geoff Feakes said the myCareTrack app has been well received by those who often work alone and in remote locations.

“We designed and developed the myCareTrack app specifically for mobile workers to improve staff safety,” said Mr Feakes.

“Using Ozcare’s Mobile Device Management platform, myCareTrack was distributed seamlessly and securely to Ozcare staff,” he said.

Available to download on Android and iOS devices, the myCareTrack app makes monitoring staff safety more accurate than ever.

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